



Handbook for Visitors

EIOPA, Frankfurt am Main



Last update: March 2019

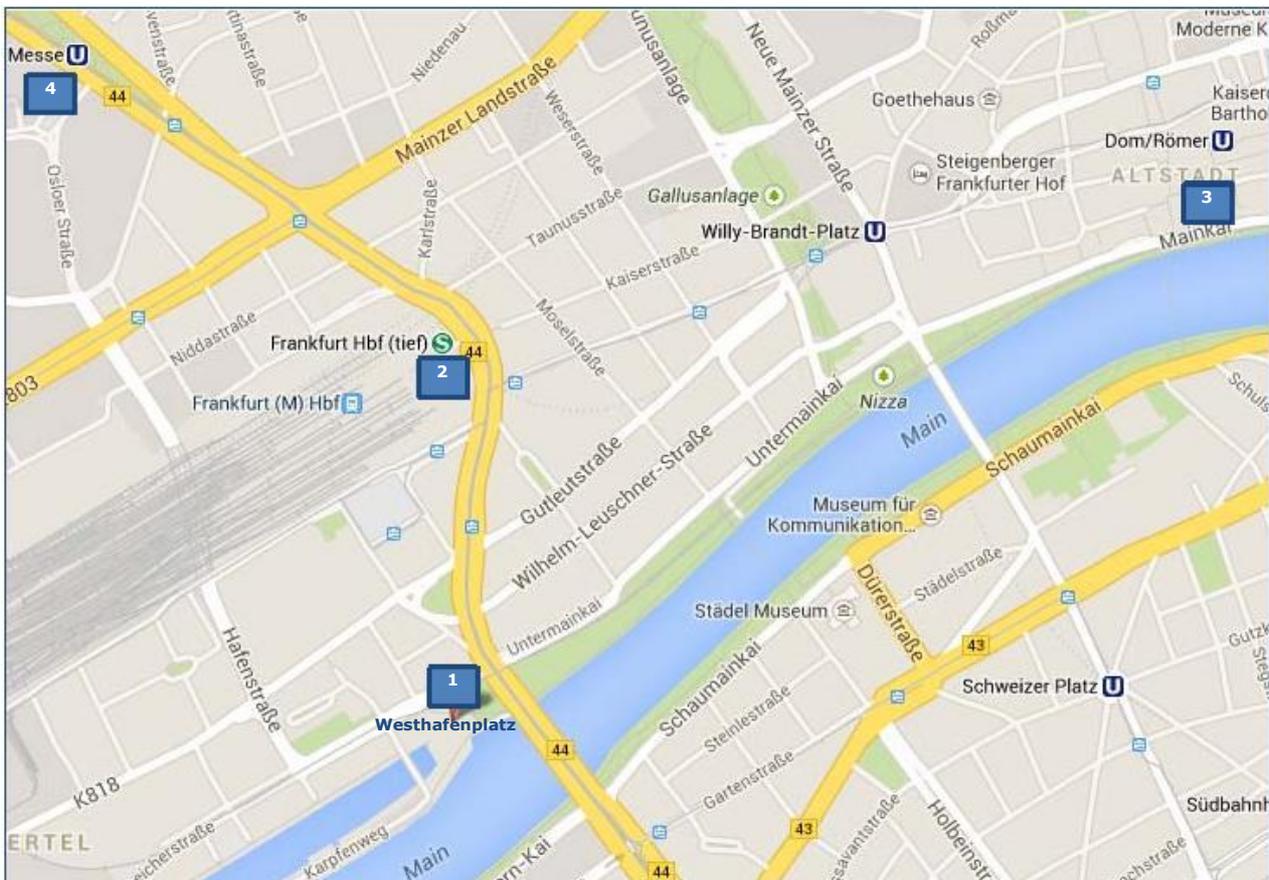
Location

The European Insurance and Occupational Pensions Authority (EIOPA) is based at "Westhafen Tower", a 28-floor skyscraper building located close to Frankfurt Central Station. The address is:

Westhafen Tower
Westhafenplatz 1
60327 Frankfurt am Main
Germany

General contact details:

Tel: +49 (0) 69 95 1119-20
Fax: +49 (0) 69 95 1119-19
info@eiopa.europa.eu



- 1. Westhafen Tower**
2. Frankfurt am Main central station
3. Frankfurt am Main city centre
4. Frankfurt Messe (congress and exhibition centre)

Travelling to EIOPA

From Frankfurt International Airport

By public transport: The S8 or S9 direction "Hanau" go to Frankfurt Central Station ("Hauptbahnhof", 3rd stop). The journey takes approximately 11 minutes and costs 4.90 EUR for a single ticket and 9.55 EUR for a return ticket (day ticket).

Create your itinerary and buy tickets in advance on the Frankfurt public transport website: <http://www.rmv.de/en/>.

To buy a ticket at the ticket machines at the airport:

- For a single ticket *from the airport to Frankfurt* press the button "Frankfurt Einzelfahrt" on the touch screen.
- For a single ticket *from Frankfurt to the airport* press the button "Frankfurt Flughafen Einzelfahrt" on the touch screen.

By taxi: Taxis are available at every exit of Frankfurt International Airport and will cost approximately 25 EUR to Westhafen Tower. The journey takes 15-20 minutes.

From Frankfurt Central Station

Frankfurt's central station ("Hauptbahnhof") is only a **10-minute walk** to EIOPA:

1. Use the south exit of the station building ("Mannheimer Straße");
2. Turn right and walk straight on for 150 meters;
3. At the end of the car parking, turn left into "Stuttgarter Straße" and walk straight on;
4. At the end of "Stuttgarter Straße" cross the traffic lights and turn right into "Gutleutstrasse", continue for 50 meters;
5. Then turn into the first street to your left, "Schleusenstraße";
6. Continue for 200 meters, at the end of the street you will see Westhafen Tower.

Arrival by car

From Northern (A5) and Western (A66) directions

Arriving at Eschborner Dreieck, leave the motorway at exit A648 direction Frankfurter Kreuz, Frankfurt/Stadtmitte. Then, leave the motorway A648 at Westkreuz Frankfurt and join the A5 direction Frankfurter Kreuz, Basel. At exit Westhafen leave the A5 following the course of the street ("Gutleutstraße"). When arriving at "Hafenstraße" please follow the signs to Westhafen and turn right. Then, turn left into "Speicherstraße" and stay in the right-hand lane. After 300m you will see the Westhafen Tower entrance to the underground parking on your right-hand side.

From Southern (A3) directions

Leave the A3 at exit Frankfurt-Süd and drive in direction Stadtmitte. At the AEG Building turn left into Stresemannallee. Continue until you cross the bridge (Friedensbrücke) and turn right into "Wilhelm-Leuschner Straße". Turn right at the next junction into "Wiesenhofstraße", then immediately turn right again into "Untermainanlage".

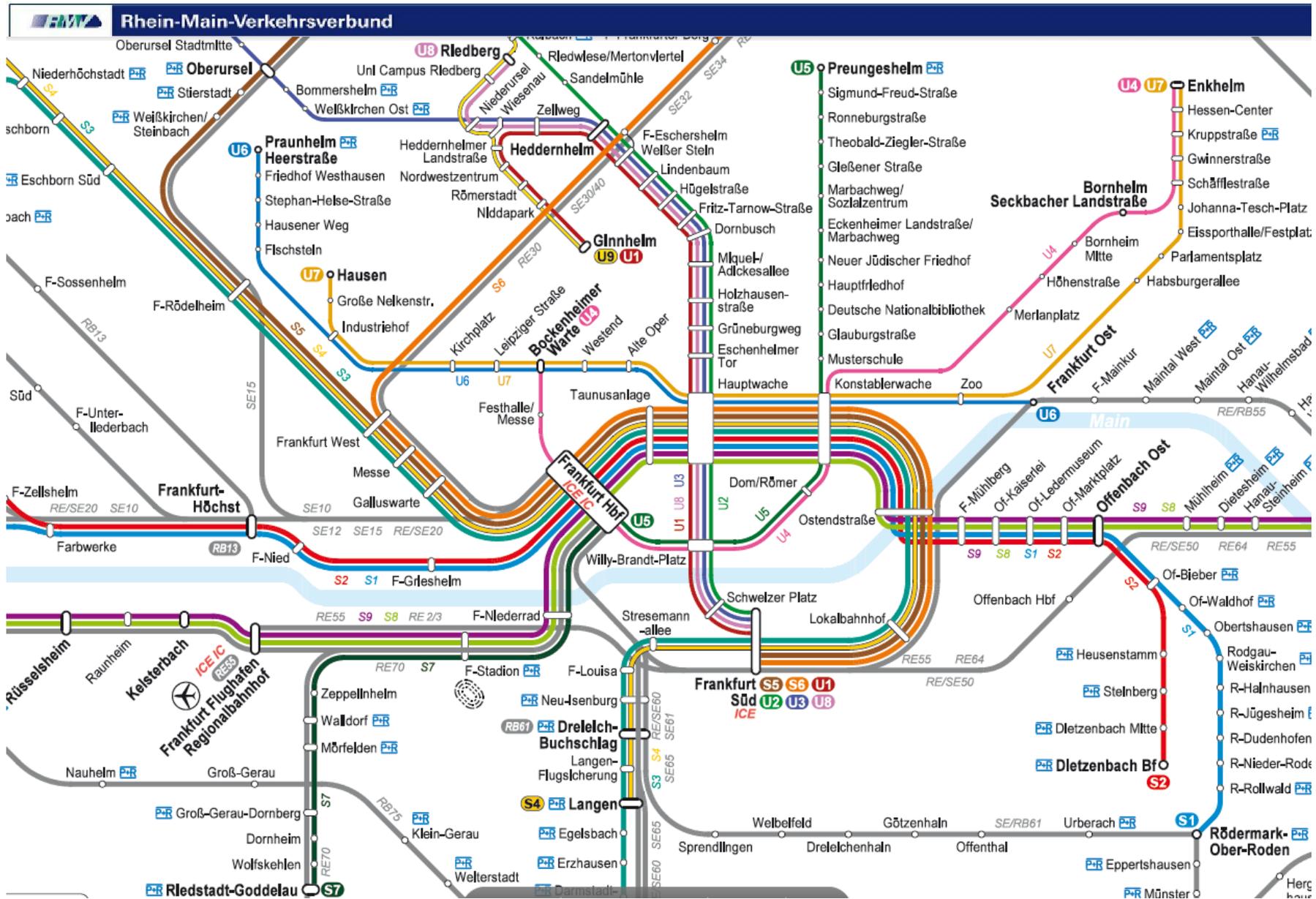
Continue under the bridge and take the left-hand lane passing Westhafen Tower on your left, align yourself on the left-hand side and make a u-turn at the traffic light to access the underground parking entrance.

From Southern (A5) directions

Arriving at Westkreuz Frankfurt leave the A5 at exit A648 direction Frankfurter Kreuz, Frankfurt Stadtmitte. Continue on A648 until arriving at the fair and exhibition centre. Stay in the right-hand lane following the course of the street, crossing Mainzer Landstraße and driving past Frankfurt central station.

Just before approaching the bridge (Friedensbrücke) you turn right into "Speicherstraße" and follow the course of the street. At Westhafen Tower align yourself on the left-hand side and make a u-turn at the traffic light to access the underground parking entrance.

Frankfurt public transport map (S-trains + underground)



Arrival at EIOPA and visitor registration

Arrival at Westhafen Tower

Upon entry, the Front Office team will welcome you at the ground level. Please announce your visit to EIOPA and proceed directly to the 28th floor, irrespective of your final meeting location (EIOPA's offices and meeting rooms are located on 2nd and 25th-28th floors).

A valid identity document (passport or ID card with a picture) will be needed for registration purposes.

Personal data protection notice Information to persons visiting EIOPA

Introduction

1. EIOPA, as a European Authority, is committed to protect individuals with regard to the processing of their personal data in accordance with Regulation (EU) No 2018/1725 (further referred as the Regulation).¹

Purpose of the processing of personal data

2. Personal data of NCA training, events and WG/SC/ENW meeting (in the following together called "events") attendees and potential attendees are collected and processed in order to facilitate the organisation and financial follow up of the respective events.
In addition, as far as WG/SC/ENW or other EIOPA structures are concerned, personal data are collected for communication purposes and for information exchange.
3. Your data will not be used for any purposes other than the performance of the activities specified above.

Controller of the personal data processing

4. The controller responsible for processing your data is EIOPA's Executive Director.

Legal Basis of the processing

5. EIOPA Regulation (EU) No 1094/2010 of 24 November 2010.

Personal data collected

6.
 - Names
(appearing on registration forms, contact /participant/ signature lists, name plates, badges, etc.)
 - Addresses and email addresses
 - CVs of speakers (containing information such as their place and date of birth,

¹ Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC

education/training, employment, etc.)

- Photos and Videos (with your explicit consent)

To whom are your data disclosed?

7.
 - Designated EIOPA staff members
 - Other event participants
 - EIOPA service providers
 - The wider public, as some of the photos and videos taken during events will be published on the internet (more precisely on EIOPA's website, social media channels such as Twitter or YouTube, and occasionally on the ESA's and the Joint Committee's websites as well as their social media channels).

How long are your data kept?

8. Your personal data will be kept for a period of 5 years following the event for which they have been collected, with the exception of:
 - *Name badges & plates*, which will be disposed of after the event;
 - *Speakers' and moderators' CVs*, which will be deleted after the end of the event (except for the *booklets* prepared on some occasions that will be kept for 2 years following the event).

As far as *contact lists* are concerned, they will be updated regularly following communication with the persons included in such lists.

Transfer of personal data to a third country or international organisation

9. Your personal data will not be transferred to a third country or international organisation.

Profiling

10. Your personal data will not be used for profiling.

Your rights

11. You have the right to access your personal data, receive a copy of them in a structured and machine-readable format or have them directly transmitted to another controller, as well as request their rectification or update in case they are not accurate.
12. You have the right to request the erasure of your personal data, as well as object to or obtain the restriction of their processing.
13. You have the right to withdraw your consent to the processing of your personal data at any time.
14. For the protection of your privacy and security, every reasonable step shall be taken to ensure that your identity is verified before granting access, or rectification, or deletion.

15. Should you wish to access/rectify/delete your personal data, or receive a copy of them/have it transmitted to another controller, or object to/restrict their processing, please contact the appointed DPC and data controller.
16. Any complaint concerning the processing of your personal data can be addressed to EIOPA's Data Protection Officer (DPO@eiopa.europa.eu). Alternatively you can also have at any time recourse to the European Data Protection Supervisor (www.edps.europa.eu).

Hotels

Details of hotels close or within easy access to EIOPA

To book one of these hotels please see the instructions indicated in the description.

Frankfurt hotel rates can vary strongly during fair and exhibition periods.

Ibis Hotel Frankfurt Centrum

<https://ibis.accorhotels.com/de/city/hotels-frankfurt-v1376.shtml>

Grade / No. of rooms: ** / 233

Address: Speicherstraße 4, 60327 Frankfurt am Main

Contact details: Email: h1445@arcor.com

Tel: +49 69 273 030

Distance from EIOPA: In front of the Westhafen Tower



Favored Hotel Plaza

https://favored-hotels.com/favored_hotel_plaza_frankfurt.aspx

Grade / No. of rooms: ***/ 44

Address: Esslinger Straße 8, 60329 Frankfurt am Main

Contact details: Email: info@hotel-plaza-frankfurt.de

Tel: +49 69 271 3780

Distance from EIOPA: 2-minute walk

Price: Special rate for EIOPA guests: Standard
Single 88 EUR, Standard Double 122 EUR
all including breakfast.

Please note this rate is not available during trade fairs, and is subject to availability. Please **quote EIOPA** when making your reservation by email, and not through the website.

InterContinental Frankfurt

www.frankfurt.intercontinental.com

Grade / No. of rooms: ****/ 469

Address: Wilhelm-Leuschner-Straße 43, 60329
Frankfurt am Main

Contact details: Email: Frankfurt.reservations@ihg.com

Tel: +49 69 2605 2334

Distance from EIOPA: 5-minute walk

Price: Special rate for EIOPA guests:
Standard (Classic) Single 133 EUR,
Superior Single 171 EUR – all including breakfast.

Please note this rate is not available during trade fairs and subject to availability.

Please quote **EIOPA** when making a reservation.



Favored Hotel Domicil

https://favored-hotels.com/favored_hotel_domicil_frankfurt.aspx

Grade / No. of rooms: ***/ 65

Address: Karlstraße 14, 60329 Frankfurt am Main
Contact details: Email: info@domicil-frankfurt.bestwestern.de

Tel: +49 69 27 111 0

Distance from EIOPA: 5-minute walk.

Price: Special rate for EIOPA guests: Standard Single 88 EUR, Standard Double 122 EUR – all including breakfast.



Please note this rate is not available during trade fairs and subject to availability. Please **quote EIOPA** when making a reservation.

Favored Hotel Scala

https://favored-hotels.com/favored_hotel_scala_frankfurt.aspx?lang=en

Grade / No. of rooms: ***/ 40

Address: Schäfergasse 31, 60313 Frankfurt am Main
Contact details: Email: hotel@scala-frankfurt.de

Tel: +49 69 138 111 0

Price: Special rate for EIOPA guests: Standard Single 88 EUR, Standard Double 122 EUR – all including breakfast.



Please note this rate is not available during trade fairs and subject to availability. Please **quote EIOPA** when making a reservation.

NH Hotel Frankfurt City

www.nh-hotels.de/nh/de/hotels/deutschland/frankfurt/nh-frankfurt-city-center.html

Grade / No. of rooms: ****/ 256

Address: Vilbeler Straße 2, 60313 Frankfurt am Main
Contact details: Email: nhfrankfurtcity@nh-hotels.com
Tel: +49 69 928 859 0

Distance from EIOPA: 20 minutes by public transport (downtown)



Scandic Frankfurt Museumsufer

https://www.scandichotels.de/?cmpid=ms_MailSignatureDE

Address: Wilhelm-Leuschner-Straße 44, DE-60329, Frankfurt am Main, Germany
Distance from EIOPA: 700 m, 10 minutes by foot

Contact details: Email reservation.museumsufer@scandichotels.com
Tel +49 69 907459 0

Quote the ID number **D000043953** when you make a reservation in order to receive a **5% discount** on the Daily Flex rate incl. Breakfast



Restaurants around Westhafen Tower

L'Osteria, Speicherstraße 1, Tel: +49 69 2424 7020

Mon – Sat 11.00 a.m. - 12.00 p.m.
Sun 12.00 a.m. - 12.00 p.m.

Frankfurter Botschaft, Westhafenplatz 6-8, Tel: +49 69 2400 4899

Mon-Fri 11.30 a.m. - 12.00 p.m.

CRON am Hafen Restaurant & Vinothek, Speicherstraße 39-45,
Tel: +496924009933

Mo-Fr 11:30-14:30 and 18:30 – 24:00
Sa 18:30-24:00
So 10:30-24:00 (Brunch 10:30-16:30)

Chamäleon Bar & Restaurant, Speicherstraße 49-51, Tel: 069 27135550

Mo-Fri 11:00-23:00
Sa&Sun

Persia, Esslinger Straße 11, Tel: +49 69 242 486 90

Mon-Sun 12.00 a.m.-12.00 p.m.

Blackberries coffee (limited space to seat, mainly take-away food).
Schleusenstraße 7

Mo-Fri 08:00-18:00
Sa-Su 08:00-19:00

Local supply around Westhafen Tower

Pharmacy

Blücher Apotheke, Gutleutstraße 102,

www.bluecherapotheke.de Tel. +49 69 23 17 02

Mon-Fri 08.30 a.m. – 06.30 p.m.

Sat 09.00 a.m. – 01.30 p.m.

Bakery

Glocken Bäckerei im REWE, Speicherstraße 44

Mon-Sat 07.00 a.m. – 10.00 p.m.

Sun 08.00 a.m. – 12.00 a.m.

Supermarket

REWE Westhafen, Speicherstraße 44

Mon-Sat 07.00 a.m. – 10.00 p.m.

Dry cleaning service

City Clean, Speicherstraße 3, Tel: +49 69 4107 7271