General good provisions

Disclaimer:

The information listed in this document has been gathered and categorised by EIOPA. It includes the general good provisions regulating insurance distribution in addition to those set out in the Insurance Distribution Directive (Article 11(2)) and those referred to in Article 180 of Solvency II. It may also include information on other general good provisions (not related to IDD and Solvency II), such as money-laundering and taxation provisions, which are relevant for insurance distributors doing cross-border business. It is:

- of a general nature only and is not intended to address the specific circumstances of any particular individual or entity;
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For insurance undertakin	gs		
General good provisions reg	ulating insurance distribution in addition to those set out in the Insurance Distribution Directive (A	rticle 1	1(2))
Information requirement	s and conduct of business rules		
IDD Article	Specific national legislative provision(s)	FoS	FoE
Article 17: General principle			
Article 18: General information provided by the insurance intermediary or insurance undertaking			

IDD Article	Specific national legislative provision(s)	FoS	FoE
Additional requirements i	n relation to insurance-based investment products		
Article 25: Product oversight and governance requirements			
Article 24: Cross-selling			
Article 23: Information conditions	Article 5 of the Law on Consumer Protection of 19 December 2013	х	x
	Article 158 ³ (10) of the Law on Insurance of 19 April 2018.	х	x
clause	Article 158 ² (5) of the Law on Insurance of 19 April 2018.	Х	x
Article 22: Information exemptions and flexibility	Article 116 of the Law on Insurance of 19 April 2018.	Х	x
Article 21: Information provided by ancillary insurance intermediaries			
Article 20: Advice, and standards for sales where no advice is given	Resolution No. 03-91 "On the Approval of the Rules of the Disclosure of Information Provided by the Insurance Distributors to the Insured" adopted by the Board of the Bank of Lithuania on 12 June 2018.	X X	X X
Article 19: Conflicts of interest and transparency	Article 90 ⁴ of the Law on Insurance of 19 April 2018. Article 92 of the Law on Insurance of 19 April 2018.	X	X

	Resolution No. 03-98 "On the Registration of the Insurance, Reinsurance Intermediaries and Ancillary Insurance Intermediaries" adopted by the Board of the Bank of Lithuania on 12 June 2018.	Х	X
Article 3: Registration	Article 182-186 of the Law on Insurance of 19 April 2018.	х	x
Article 2: Definitions			
Article 1: Scope			
IDD Article Specific national legislative provision(s)		FoS	FoE
Scope, registration and o	rganisational requirements		
suitability and appropriateness and reporting to customers			
Article 30: Assessment of	Article 158 ³ of the Law on Insurance of 19 April 2018.	Х	Х
Article 29: Information to customers			
Article 28: Conflicts of interest			
Article 27: Prevention of conflicts of interest			
Article 26: Scope of additional requirements			

Article 10: Professional and organisational requirements	Resolution No. 03-93 "On the Approval of the of Requirements for the Competence of Insurance and Reinsurance Distributors and Development of it, the Criteria of Control and Assessment of the Competence, the Description of the Procedure for the Recognition of Competence" adopted by the Board of the Bank of Lithuania on 12 June 2018.	x	x
Article 14: Complaints			
Other themes		1	1
IDD Article	Specific national legislative provision(s)	FoS	FoE
Article 15: Out-of-court redress	Section 6 of the Law on Consumer Protection of 26 November 2015.	х	X
General good provisions refe	erred to in Article 180 of Solvency II	<u> </u>	•
Solvency II Article	Specific national legislative provision(s)	FoS	FoE
Article 35: Information to be provided for supervisory purposes Article 155: Insurance undertakings not complying with the legal provisions	 Article 54, 209(3) of the Law on Insurance of 19 April 2018. Resolution No. 03-212 "On the Reporting on Unit-linked Insurance" adopted by the Board of the Bank of Lithuania on 5 December 2019. Resolution No. 03-161 "On the Reporting on Insurance and Reinsurance Activities" adopted by the Board of the Bank of Lithuania on 20 October 2022. Resolution No. N-260 "On the Approval of Regulations on the Content of Information to be Published on the Website of an Insurance Undertaking or an Branch of an Insurance Undertaking of Another Member State of the European Union" adopted by the Insurance Supervisory Commission of the Republic of Lithuania on 12 July 2011. 		X
Article 181: Non-life insurance	Article 92 of the Law on Insurance of 19 April 2018.	Х	Х

Article 183: General Information for policy holders	Article 92, 93 of the Law on Insurance of 19 April 2018.	x	X
Article 185: Information for policy holders	Article 116 of the Law on Insurance of 19 April 2018.	х	X
Other general good provision for insurance distributors do	ns (not related to IDD and Solvency II), such as money-laundering and taxation provisions, which ing cross-border business	are re	levant
Underlying Article from EU legislation, if applicable	Specific national legislative provision(s) and or links to the relevant websites of the Ministries where further information on the rules can be found	FoS	FoE
	Article 98 of the Law on Insurance of 19 April 2018.	x	X
	Article 115 ¹ of the Law on Insurance of 19 April 2018.	x	X
	Article of 126(3) of the Law on Insurance of 19 April 2018.	x	х
	Prevention of money laundering and terrorist financing: <u>https://fntt.lrv.lt/en/money-laudering-prevention/; https://www.lb.lt/en/prevention-of-money-laundering-and-terrorist-financing</u> .	x	X
	Personal income tax: https://finmin.lrv.lt/en/competence-areas/taxation/main-taxes/corporate-income-tax: Corporate income tax:		

For insurance intermediaries

General good provisions regulating insurance distribution in addition to those set out in the Insurance Distribution Directive (Article 11(2))

Information requirements and conduct of business rules			
IDD Article	Specific national legislative provision(s)	FoS	FoE
Article 17: General principle			
Article 18: General information provided by the insurance intermediary or insurance undertaking			
Article 19: Conflicts of interest and transparency			
Article 20: Advice, and standards for sales where no advice is given			
Article 21: Information provided by ancillary insurance intermediaries			
Article 22: Information exemptions and flexibility	Article 158 ² (4) of the Law on Insurance of 19 April 2018.	х	х
clause	Article 158 ² (5) of the Law on Insurance of 19 April 2018.	x	х

	Article 158 ³ (10) of the Law on Insurance of 19 April 2018.	х	х
Article 23: Information conditions	Article 5 of the Law on Consumer Protection of 19 December 2013.	х	х
Article 24: Cross-selling			
Article 25: Product oversight and governance requirements			
Additional requirements i	in relation to insurance-based investment products		
IDD Article	Specific national legislative provision(s)	FoS	FoE
Article 26: Scope of additional requirements			
Article 27: Prevention of conflicts of interest			
Article 28: Conflicts of interest			
Article 29: Information to customers		х	х
Article 30: Assessment of suitability and	Article 158 ³ of the Law on Insurance of 19 April 2018.	Х	Х

appropriateness and reporting to customers			
Scope, registration and o	rganisational requirements		
IDD Article	Specific national legislative provision(s)	FoS	FoE
Article 1: Scope			
Article 2: Definitions			
Article 3: Registration	Article 182-186 of the Law on Insurance of 19 April 2018.	х	x
	Resolution No. 03-98 "On the Registration of the Insurance, Reinsurance Intermediaries and Ancillary Insurance Intermediaries" adopted by the Board of the Bank of Lithuania on 12 June 2018.		X
Article 10: Professional and organisational requirements	Resolution No. 03-93 "On the Approval of the of Requirements for the Competence of Insurance and Reinsurance Distributors and Development of it, the Criteria of Control and Assessment of the Competence, the Description of the Procedure for the Recognition of Competence" adopted by the Board of the Bank of Lithuania on 12 June 2018.		X
Article 14: Complaints			
Other themes		I	
IDD Article	Specific national legislative provision(s)	FoS	FoE
Article 15: Out-of-court redress	Section 6 of the Law on Consumer Protection of 26 November 2015.	x	x
General good provisions refe	erred to in Article 180 of Solvency II	1	1

Solvency II Article	Specific national legislative provision(s)	FoS	FoE
Other general good provision for insurance distributors do	ns (not related to IDD and Solvency II), such as money-laundering and taxation provisions, which ing cross-border business	are re	levant
Underlying Article from EU legislation, if applicable		FoS	FoE
	Prevention of money laundering and terrorist financing: <u>https://fntt.lrv.lt/en/money-laudering-</u>	Х	х